

# Housing LPIs and Targets 2014-15

Housing Board 24<sup>th</sup> April 2014

PI Code & Short Name	2013/14	Q1 2014/15	Q2 2014/15	Q3 2014/15	Q4 2014/15	2014/15 (Annual)	Ownership Assigned To	Comments
	Target	Target	Target	Target	Target	Target		
<b>HSG 4</b> (H4) <i>New tenants visits completed within 3 months</i>	100%	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	Fiona Gardiner	
<b>HSG 5</b> (BV69) <i>% of rent lost through dwellings being vacant (GN &amp; HfOP)</i>	1.95%	<b>1.90%</b>	<b>1.90%</b>	<b>1.90%</b>	<b>1.90%</b>	<b>1.90%</b>	Robert Patterson-Smith	Realistic improving target set
<b>HSG 9</b> <i>% of BME applicants on the housing register</i>	7.4%	<b>7.4%</b>	<b>7.4%</b>	<b>7.4%</b>	<b>7.4%</b>	<b>7.4%</b>	Becca Collins/ Charmaine Horsfield	Target as per 2011 Census data
<b>HSG 10</b> <i>Average time taken (days) to process homeless applications</i>	33	<b>33</b>	<b>33</b>	<b>33</b>	<b>33</b>	<b>33</b>	Becca Collins/ Charmaine Horsfield	As per Government targets
<b>HSG 14</b> (HMGH 60) <i>% of dwellings that are vacant and available to let (GN &amp; HfOP)</i>	0.8%	Not measured for Quarters				<b>0.75%</b>	Roz Millership	Realistic improving target set
<b>HSG 20</b> (HMPI220) <i>Current tenant rent arrears as a percentage of the annual rent debit (excluding HB adjustment)</i>	3.30%	<b>3.29%</b>	<b>3.29%</b>	<b>3.29%</b>	<b>3.29%</b>	<b>3.29%</b>	Robert Patterson-Smith	
<b>HSG 21</b> <i>Homelessness: Number of people accepted as homeless</i>	35	<b>15</b>	<b>15</b>	<b>15</b>	<b>15</b>	<b>60</b>	Becca Collins/ Charmaine Horsfield	Realistic target set based on current trends

PI Code & Short Name	2013/14	Q1 2014/15	Q2 2014/15	Q3 2014/15	Q4 2014/15	2014/15 (Annual)	Ownership Assigned To	Comments
	Target	Target	Target	Target	Target	Target		
<b>HSG 22</b> <i>Average length of stay in bed and breakfast accommodation for accepted priority needs families (weeks)</i>	1	0	0	0	0	0	Becca Collins/ Charmaine Horsfield	
<b>HSG 23</b> <i>Average length of stay in bed and breakfast accommodation for accepted priority needs others (weeks)</i>	4	4	4	4	4	4	Becca Collins/ Charmaine Horsfield	
<b>HSG 24</b> <i>Average length of stay in bed and breakfast accommodation for rejected (all groups) (weeks)</i>	5	4	4	4	4	4	Becca Collins/ Charmaine Horsfield	
<b>HSG 27 (a)</b> <i>% of all fire safety actions identified in Fire Risk Assessments implemented by target date - High Priority</i>	100%	100%	100%	100%	100%	100%	Natalie Leatham	
<b>HSG 27 (b)</b> <i>% of all fire safety actions identified in Fire Risk Assessments implemented by target date - Medium Priority</i>	100%	100%	100%	100%	100%	100%	Natalie Leatham	
<b>HSG 27 (c)</b> <i>% of all fire safety actions identified in Fire Risk Assessments implemented by target date - Low Priority</i>	100%	100%	100%	100%	100%	100%	Natalie Leatham	
<b>HSG 28</b> <i>Average energy efficiency rating of dwellings (based on SAP 2005)</i>	69	Not measured for Quarters				79	Natalie Leatham	

PI Code & Short Name	2013/14	Q1 2014/15	Q2 2014/15	Q3 2014/15	Q4 2014/15	2014/15 (Annual)	Ownership Assigned To	Comments
	Target	Target	Target	Target	Target	Target		
<b>HSG 32</b> (GNPI 19) <i>% of urgent repairs completed within target time</i>	100%	<b>97.5%</b>	<b>97.5%</b>	<b>97.5%</b>	<b>97.5%</b>	<b>97.5%</b>	David Turner	Realistic target set
<b>HSG 34</b> <i>% of lets to all properties allocated through the allocation scheme to BME applicants</i>	7.4%	<b>7.4%</b>	<b>7.4%</b>	<b>7.4%</b>	<b>7.4%</b>	<b>7.4%</b>	Becca Collins/ Charmaine Horsfield	Target as per 2011 Census data
<b>HSG 35</b> <i>% of Pre-Void Inspections completed on all voids that can be pre-inspected for the period</i>	100%	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	Fiona Gardiner	
<b>HSG 37</b> (GNPI 18) <i>% of emergency repairs completed within target time (24hrs)</i>	97%	<b>97.5%</b>	<b>97.5%</b>	<b>97.5%</b>	<b>97.5%</b>	<b>97.5%</b>	David Turner	Realistic target set
<b>HSG 42</b> (GI5C0) <i>Percentage of dwellings with a valid gas safety certificate</i>	100.00%	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	100.00%	Eric Payne	
<b>HSG 43</b> (HMPI 210) <i>Rent collected as a percentage of rent owed (excluding arrears b/f)</i>	99.10%	<b>98.15%</b>	<b>98.65%</b>	<b>98.90%</b>	<b>99.15%</b>	<b>99.15%</b>	Robert Patterson-Smith	Realistic improving target set