

# Our COVID-19 response so far...

11 May 2020



£16m in grants given to **1,319** businesses

Processed **384** new Housing Benefit and Council Tax Support claims

Supporting **1,600** residents with Council Tax Hardship Grant payments

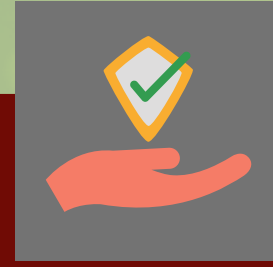


Managing **54** homelessness applications

Provided temporary accommodation to **17** homeless households

**1,697** welfare calls made to vulnerable tenants & Lifeline users

**370** sheltered housing tenants supported with everyday tasks



**2,200** enquiries into the Community Response Hub

**270** volunteers registered with the Hub

More than **350** people helped with their shopping

Prescriptions collected for **850** people



More than **13,000** customer enquiries handled

**250,000+** reach on social media

**30,000** views on our coronavirus web page

Weekly Covid-19 email sent to **8,000** subscribers



**1,527** tonnes of waste collected each fortnight on average

**85,000** bin collections every fortnight

Dealt with **50** fly-tipping and bonfire complaints