

Launch a dedicated children's support and bereavement service:

Quarter One Targets

- Recruitment of Children and Young Person's Therapist

Quarter Two Targets

- Establishment of service

Quarter Three Targets

- Assist the counsellor to deliver education to all clinical staff

Quarter Four Targets

- Assist the counsellor with developing plan for year 2

Yearly Target

- Fully established the service

Develop our day therapy services to meet the ever changing needs of our local community:

Quarter One Target:

- Strategic Service Development Meeting held

Quarter Two Target

- Working with the teams to clarify plans for changes in the service

Quarter Three Target:

- Implement changes that have been agreed by the board

Quarter Four Target

- Continue to implement changes and evaluate changes as they are introduced

Yearly Target

- Overall increase in day therapy services available and day therapy services used

Implement a new electronic patient records system to ensure seamless patient care in the Hospice and community:

Quarter One Target:

- System One in place and staff supported to use the system

Quarter Two Target

- Audit of data collected will be carried out

Quarter Three Target

- Quality and audit team will use the data collected from the system to illustrate the impact of our services

Quarter Four Target

- Prepare an evaluation of the first year use of the system

Yearly Target

- Patient outcome data shows increased impact on the lives of those who we care for