

April – June

Launch a dedicated children's support and bereavement service:

Quarter One Target

- Recruitment of Children and Young Person's Therapist

Catherine Kiff was appointed on a part-time basis on the 24th May 2017 and will become full-time on the 18th July 2017.

Catherine has undertaken a full induction and commenced work with children on the 14th June 2017.

Develop our day therapy services to meet the ever changing needs of our local community:

Quarter One Target:

- Strategic Service Development Meeting held

The Strategic Service Development Meeting was held on the 30th May and was very productive. Feedback on ideas for development was sent to the Director of Patient Care on the 14th June.

The meeting was attended by the manager, a nurse, a physiotherapist, an occupational therapist and the administrator to get a representative view from the whole team. The next meeting will be held on the 1st August.

Implement a new electronic patient records system to ensure seamless patient care in the Hospice and community:

Quarter One Target:

- System One in place and staff supported to use the system

The system is fully up and running. All clinical staff are using electronic patient records successfully. This has provided great benefit for multi disciplinary working across all services including GPs and District Nurses. They can now see what we are doing and vice versa.

The system helps everyone to work effectively for the benefit of patients.